ENGEN | Medical Benefit Fund

Administered by Discovery Health

HIV Basket of Care medicine list (formulary)

Who we are

Engen Medical Benefit Fund ("the Fund"), registration number 1572 is a not-for-profit organisation, registered with the Council for Medical Schemes.

The Fund is administered by Discovery Health (Pty) Ltd ("the administrator"), registration number 1997/013480/07. Discovery Health (Pty) Ltd is an authorised financial services provider.

HIV Programme

The information contained in this document may be subject to change. The HIV programme and the use of the benefits on the Programme are subject to specific conditions and Rules. Please ensure that you are familiar with these Rules and conditions. The Fund Rules are available on www.engenmed.co.za

Any instruction or advice we give about medicine and the management of your condition is intended as a supplement to, and not a substitute for the knowledge, expertise, skill and judgement of your doctor, pharmacist or other healthcare professional.

When you register for the HIV Programme, you are covered for the care you need. You can be always assured of confidentiality.

The Fund reserves the right to at any time make changes to these benefits. We will tell you when we make changes to the way in which we pay for medicine.

The updated version of this document is available on our website, www.engenmed.co.za

About some of the terms we use in this document

To help you to better understand the information in this document we provide the meanings of some of the terminology we use.

Terminology	Description
Benefit year	This is a calendar year, from 1 January to 31 December. This medicine list (formulary) is only valid for the specific benefit year.
Fund Rate	This is what we will pay for healthcare services you have received from hospitals, pharmacies, and other healthcare professionals.
NAPPI Code	This is a unique identifier for a given medicine, surgical or consumable product.

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NAPPI_9	NAPPI_6	Product name	Dosage form	Max quantity per member per year	Frequency per member per year
701659001	701659	Heberbio hbv sgl dose 1ml adult	VAC	3	3 Fills Per Annum
713048001	713048	Euvax b vial 1ml			
NAPPI_9	NAPPI_6	Product name	Dosage form	Max Quantity Per Member per month	Frequency per member per year
715460001	715460	Multivitamin forte	TAB	60	1 Fill Per Month (Pro-rated)
799173002	799173	Multivitamin			
838500005	838500	Multivitamin orange			

Note: Medicine will be paid up to 100% of the Fund rate. You will have to pay any shortfalls from your own pocket.

Contact us

You can contact us on 0800 001 615 or visit our website at www.engenmed.co.za for more information.

Queries or complaints

You may lodge a query or complaint with the Fund directly on 0800 001 615, address a complaint in writing to the Principal Officer at the Fund's registered address.

If your complaint remains unresolved, you may lodge a formal dispute by following the EMBF internal disputes process. You can read more about the Fund's disputes process on www.engenmed.co.za

You may, as a last resort, approach the Council for Medical Schemes for assistance: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157 / 0861 123 267 / complaints@medicalschemes.co.za / www.medicalschemes.co.za